



**NEW PATIENT INFORMATION**

**\*\*\*PLEASE GIVE ANY XR, CT, or MRI DISCS TO FRONT DESK\*\*\***

LAST NAME \_\_\_\_\_ FIRST NAME \_\_\_\_\_

SSN \_\_\_\_\_ BIRTH DATE \_\_\_\_\_ Circle: Male Female Gender Identity: \_\_\_\_\_

RACE \_\_\_\_\_ LANGUAGE \_\_\_\_\_ Circle: Hispanic Non-Hispanic

MARITAL STATUS: Single Married Divorced EMAIL \_\_\_\_\_

STREET ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

HOME PHONE \_\_\_\_\_ CELL \_\_\_\_\_ WORK \_\_\_\_\_

EMERGENCY CONTACT \_\_\_\_\_ PHONE \_\_\_\_\_

PHARMACY \_\_\_\_\_ PRIMARY CARE PHYSICIAN \_\_\_\_\_

PRIMARY INSURANCE \_\_\_\_\_ SECONDARY INSURANCE \_\_\_\_\_

POLICY HOLDER NAME \_\_\_\_\_

BIRTHDATE \_\_\_\_\_ SSN \_\_\_\_\_ RELATIONSHIP TO PATIENT \_\_\_\_\_

Are you at a Skilled Nursing Facility? NO YES, Name of Facility \_\_\_\_\_

If you have Medicare, are you working? NO YES If you have Medicare, are you disabled? NO YES

How did you hear about us? \_\_\_\_\_

**Fill this section out about your illness or injury**

What is the reason for your visit today? \_\_\_\_\_  
\_\_\_\_\_ Circle: Left Right

What date did the injury happen? \_\_\_\_\_

Where did it happen? (circle) SCHOOL HOME WORK AUTO CRASH OTHER \_\_\_\_\_

Is this a worker's compensation injury? NO YES Was an incident report filed with supervisor? NO YES

Is there legal action or an attorney concerning this injury? NO YES, attorney name \_\_\_\_\_

**ONLY fill this section out if the patient is a CHILD or FULL TIME STUDENT**

MOM'S NAME \_\_\_\_\_ DAD'S NAME \_\_\_\_\_

GUARDIAN NAME \_\_\_\_\_ RELATIONSHIP TO PATIENT \_\_\_\_\_

I acknowledge that by providing insurance information, I have asked and promised to pay for services provided in exchange for this information. I assign to Lowcountry Orthopaedics & Sports Medicine a member of Arcis Healthcare, LLC, all health insurance benefits available for services provided to me. I understand that fees for services provided by Lowcountry Orthopaedics & Sports Medicine a member of Arcis Healthcare, LLC, are my responsibility and I agree to pay any balance left unpaid by any insurance company or third party entity immediately upon notification of said balance. If I do not have insurance, I understand that I am responsible for any incurred expenses in their entirety.

PATIENT/GUARDIAN SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_



**FINANCIAL POLICY FOR LOWCOUNTRY ORTHOPAEDICS (LCO), a member of ARCIS HEALTHCARE**

**Payment for Services**

Copays will be collected at check-in, as well as any balance due on the account. We will pre-collect the estimated patient responsibility amounts for surgeries, procedures, and MRI services

**Insurance**

Insurance information will be updated once a year and we may request your card at each visit. Please notify of any change in carrier, coverage, or cards. Failure to disclose policy changes may result in claim denial and financial charges will become the patient's responsibility. The patient is responsible for knowing the benefits and limitations of their insurance plan.

**Referrals**

LCO is a specialty practice. If your plan(s) require a referral from your primary care physician (family or regular doctor) for specialty services to be covered, please make sure one has been provided prior your appointment. Patients who do not have a required referral can either reschedule or be self pay.

**Copays, Deductibles, Co-insurance and Payment for Services**

Any outstanding account balances will be collected at check-in. Many insurance plans require that we collect copays, deductibles and coinsurances, and if these are unable to be paid at the time of service, a \$10 processing fee will be added. In addition, we will collect payments for any services that insurance does not cover at the time of service. Prepayment is required for any estimated costs for surgeries, procedures, and MRI. LCO does not take secondary payer adjustments. If you have a Health Savings Account, Health Reimbursement Account, or Flexible Spending Account, we will provide documentation to receive reimbursement, however payment is still required at the time of service. The patient is responsible for any copays, deductibles, coinsurances and any other services that are not covered, including Durable Medical Equipment (braces, etc), casting, and drug screening.

**Uninsured Patients**

A \$300 deposit is required for all uninsured patients prior to the appointment. This deposit will be applied to the charges for the visit and any overages must be paid in full at check-out. If you cannot pay the balance, a payment plan can be arranged.

**Past Due Balances**

Balances that are not paid within 30 days are considered in default. If your insurance company has not responded within 30 days, we may request your assistance in obtaining payment or request that you make a payment. Balances not paid within 90 days will be forwarded to a collections agency, and any associated fees will be added to your account. Any balances must be paid in full or subject to a payment plan before any additional services will be rendered.

**No Show and Late Cancellation Fees**

If you cannot keep an office appointment, cancellation must be made within 48 hours, or a \$25 fee will be charged. Other fees for late cancellations/no shows include MRI (\$100), Epidural steroid injections (\$150), EMG/NCV (\$150), surgical procedures (\$150).

**Disability or FMLA Forms**

A \$20 fee will be charged for EACH form completed by our legal department, and may take up to 15 days to process. Payment must be made and the Claimant Information for Disability Benefits form must be submitted before any request is processed.

**Medical Records and Imaging**

LCO requires a Medical Records Release form to process your request. We use an outside company, Recordquest, for medical records requests. You may contact them at 888-300-7410 or PO Box 2017, Mount Pleasant, SC 29465 or www.recordquest.com/contactus.aspx . Personal copies of X-ray and MRI will cost \$15 per disk, and may take up to 48 hours to process. Medical records/images will be forwarded to another medical office at no cost.

**Electronic Prescribing**

LCO uses escribing and may access my prescription history to provide the most accurate medication list.

**I understand that I am financially responsible for account balances, copays, deductibles, coinsurances and any services that are not covered, including DME, drug screening, and casting.**

**I understand that I will be charged a fee for any missed appointments or late cancellations.**

**I understand there is a fee for personal copies of medical records and imaging, disability or FMLA forms.**

Patient/Guarantor Signature \_\_\_\_\_ Date \_\_\_\_\_



**NOTICE OF PRIVACY PRACTICES AND HIPAA PRIVACY AUTHORIZATION**

The Privacy rights and Practices of Lowcountry Orthopaedics, a member of Arcis Healthcare, LLC were established to protect the privacy of our patients medical records as required by Section 164.520 of the Health Insurance Portability and Accountability Act (HIPAA) of 1996. This restricts the release of medical information to the purpose of treatment, payment, and healthcare operations. This law allows the types of agencies listed below to disclose your medical records. **The release of healthcare information to any other source is prohibited without the written consent of the patient or guardian.**

- Physical Therapy
- Pharmacy
- Hospital
- Coroner/Funeral
- Director
- Surgical Facility
- Judicial proceeding
- Law Enforcement
- Public Health or Safety Threat
- Report abuse or neglect
- Physician Training
- Workers Compensation
- Health Insurance Company
- Physician Consult
- Lab Testing Facilities
- Health Inspection
- Military/Veterans Affairs

**You have the right to:**

- Request restrictions on certain uses and disclosures of your medical records
- Inspect and request changes to your medical records
- Obtain a copy of your medical record (fee is charged)
- Find out what disclosures of your records have been made
- Receive confidential communications
- Ask questions about the privacy policy or file a complaint with Lowcountry Orthopaedics or the Secretary of Health and Human Services without fear of any reprisals if you believe your privacy rights have been violated

Please indicate the following to assist us in ensuring the privacy of your medical records

1. I give my permission for Lowcountry Orthopaedics to leave messages concerning my medical records and appointment reminders on the following (please circle all that apply)

- |                        |                     |                |
|------------------------|---------------------|----------------|
| Cellular Voicemail     | With family members | Work Voicemail |
| Home Answering Machine | Text Message        | Email          |

2. I consent to receive calls from Lowcountry Orthopaedics concerning healthcare information at the phone numbers provided. I accept financial responsibility for charges by my phone carrier for these calls. I understand this consent is not required to be a patient and I may revoke it at any time.  YES  NO

3. Can you be contacted at your place of employment?  YES  NO

4. The following people have my permission to speak with Lowcountry Orthopaedics and its affiliates regarding my medical records and financial account.

NAME \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_

NAME \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_

5. If patient is a CHILD or FULLTIME STUDENT, please list any other individual that can authorize treatment for your child in the event that you cannot attend to the appointment or that may bring them to their visits (*consent will expire in one year from date signed*)

NAME \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_

NAME \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_

6. Electronic prescribing shows all medications a patient has received within the last 13 months, which enhances safety and reduces errors. As of 2012, Lowcountry Orthopaedics began using this in conjunction with our electronic medical record software. This service is permitted and protected by HIPAA.

Lowcountry Orthopaedics Associates, a member of Arcis Healthcare, LLC is required by law to abide by the terms outlined in this notice. However, Lowcountry Orthopaedics reserves the right to change the terms of this Privacy Notice and make the new provisions effective for all protected health information that we maintain. **Any changes to this notice will be posted and distributed during office appointments. For additional questions or to report a problem, please contact our HIPAA Security Professional at 843-569-5488.**

Patient/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

Witness \_\_\_\_\_ Date \_\_\_\_\_

Primary Care Provider (PCP): \_\_\_\_\_

Pharmacy & Location: \_\_\_\_\_ Did you Receive a Flu Vaccine? Yes \_\_\_\_\_ No \_\_\_\_\_ Date: \_\_\_\_\_

Drug Allergies: \_\_\_\_\_

Surgical Procedures: \_\_\_\_\_

|        |     |      |
|--------|-----|------|
| Weight |     | Lbs. |
| Height | Ft. | In.  |

Medications (if you have a list, please give to Medical Assistant, and skip this): \_\_\_\_\_

**FAMILY HISTORY: Please circle any that your parent was diagnosed with**

|        |                |                 |                   |              |                     |                  |              |
|--------|----------------|-----------------|-------------------|--------------|---------------------|------------------|--------------|
| Father | Arthritis      | Asthma          | Cancer            | Stroke       | Diabetes            | HIV/AIDs         | Sickle Cell/ |
|        | Kidney Disease | Mental Disorder | Bleeding Disorder | Heart Attack | High Blood Pressure | High Cholesterol | Trait        |
| Mother | Arthritis      | Asthma          | Cancer            | Stroke       | Diabetes            | HIV/AIDs         | Sickle Cell/ |
|        | Kidney Disease | Mental Disorder | Bleeding Disorder | Heart Attack | High Blood Pressure | High Cholesterol | Trait        |

**SOCIAL HISTORY: Please circle the answer that best describes you**

|                           |              |                 |                                   |                 |                  |                  |
|---------------------------|--------------|-----------------|-----------------------------------|-----------------|------------------|------------------|
| Smoking Status            | Never Smoke  | Former Smoker   |                                   |                 | Currently smoke  |                  |
| Smoking                   | ½ pack/day   | 1 pack/day      | 1.5 pack/day                      | 2 pack/day      | 2 + pack/day     |                  |
| Medical Power of Attorney | Yes          | No              | Advance Directive/<br>Living Will | Yes             | No               |                  |
| Alcohol Intake            | None         | 1-4 drinks/week |                                   | 5-9 drinks/week | > 10 drinks/week |                  |
| Marital Status            | Married      | Single          | Divorced                          | Separated       | Widowed          | Domestic Partner |
| Work History              | Disabled     | Homemaker       | Retired                           | Student         | Unemployed       |                  |
| Current Job               |              | Employer        |                                   |                 |                  |                  |
| Hand Dominance            | Right Handed |                 |                                   | Left Handed     |                  |                  |

**MEDICAL HISTORY: Please circle all conditions you have been diagnosed with**

|                   |                         |                     |                 |                      |                         |
|-------------------|-------------------------|---------------------|-----------------|----------------------|-------------------------|
| Acid Reflux       | Coronary Artery Disease | Glaucoma            | Kidney Disease  | Osteoporosis         | Sickle Cell Anemia      |
| Anemia            | Chronic Bronchitis      | Gout                | Kidney Failure  | Pacemaker            | Sleep Apnea             |
| Arthritis         | Depression              | Heart Attack        | Kidney Stones   | Panic Attack         | Stroke                  |
| Asthma            | Diabetes                | Heart Disease       | Leg/Foot Ulcers | Vascular Disease     | Thyroid Problem         |
| Anxiety           | High Cholesterol        | Hepatitis           | Liver Disease   | Phlebitis            | Tuberculosis            |
| Blood Clots       | Emphysema / COPD        | Hernia              | Lung Disease    | Poor Circulation     | Ulcers                  |
| Bleeding Disorder | Fibromyalgia            | High Blood Pressure | Mental Disorder | Pulmonary Embolism   | Urinary Tract Infection |
| Blood Transfusion | Fracture                | HIV/AIDs            | MRSA/VRE        | Rheumatoid Arthritis |                         |
| Cancer            | Gallbladder Trouble     | Insomnia            | Migraines       | Seizures / Epilepsy  |                         |

**Review of Symptoms: (PLEASE CIRCLE SYMPTOMS YOU ARE CURRENTLY EXPERIENCING)**

|  |  |
|--|--|
| <p><b>Constitutional:</b> Fever Night Sweats Weight Gain Weight Loss<br/>Difficult exercising</p> <p><b>Eyes:</b> Dry eyes Irritation Change in vision</p> <p><b>Ears:</b> Difficult hearing Ear pain</p> <p><b>Nose:</b> Frequent nosebleeds Nose/sinus problems</p> <p><b>Mouth/Throat:</b> Sore throat Bleeding Gums Teeth problems<br/>Mouth ulcers Oral Abnormalities Snoring Dry Mouth</p> <p><b>Cardiovascular:</b> Chest pain Heart Murmur Palpitations<br/>Shortness of Breath when Walking Arm pain or exertion<br/>Shortness of Breath when Lying Down</p> <p><b>Gastrointestinal:</b> Abdominal pain Vomiting Loss of appetite<br/>Diarrhea Vomiting blood</p> <p><b>Genitourinary:</b> Incontinence Difficult Urinating Blood in urine<br/>Painful Urination Increase urinary frequency</p> | <p><b>Musculoskeletal:</b> Muscle aches Muscle Weakness Back pain<br/>Joint pain Swelling in extremities</p> <p><b>Skin:</b> Abnormal Mole Jaundice Rash Itching Dry Skin<br/>Growth/lesions</p> <p><b>Neurologic:</b> Loss of consciousness Weakness Numbness<br/>Seizures Dizziness Headaches Migraines Restless legs</p> <p><b>Psychiatric:</b> Depression Sleep Disturbance Alcohol abuse</p> <p><b>Endocrine:</b> Fatigue Increased Thirst Hair loss<br/>Increased hair growth Cold intolerance</p> <p><b>Hematologic/Lymphatic:</b> Swollen glands Easy Bruising<br/>Excessive bleeding</p> <p><b>Allergic/Immunologic:</b> Runny nose Sinus Pressure Itching Hives<br/>Frequent sneezing</p> <p><b>Respiratory:</b> Coughing Wheezing Shortness of breath Coughing<br/>up blood</p> |
|--|--|